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During today's meeting we will discuss...

Strong emotions

Triggers

Use of distraction

Self-soothing techniques

What to do when you're angry

The need to proceed with caution

How your EAP can help

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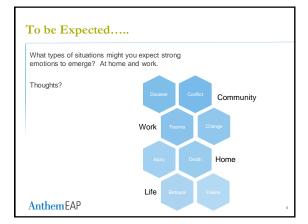
Strong Emotions

Fear Guilt
Anger Rejection
Sadness Love
Shame Disgust
Others?



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Strong Emotions Have strong emotions ever gotten you into hot water? Had you ever wished you responded differently? Do you know the difference between responding and reacting? AnthemEAP





Distraction Valuable tool that takes the "edge off" temporarily It's not an escape Eventually return to the feeling, but the intensity has reduced

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What can I do to distract myself? Focus on a project Be creative Count backwards Engage in chores Take a vacation Entertain yourself What about when you're at work? AnthemEAP

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Self Soothing Techniques Using all senses Touch Taste Sight Sound Smell Practice Mindfulness

Anger - Talk It Out When the Time is Right When calm, decide if the matter is worth addressing

If so, pick a time and place

Rehearse what you want to say

Use "I messages"

Speak in private

Listen - really listen - avoid crafting your reply when the other person is speaking

Remain calm and if at work act professionally

Always be respectful whether at home or work

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Caution

Don't let emotions get the best of you

Learn to control your anger

Saying and doing things that you regret

- o Eating, shopping, drinking or drugs
- Any high risk behavior
- o Yelling at coworkers, boss or customers
- o Threatening others
- Hurting self or others



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Takeaways

Benefits of controlling strong emotions at home and work?

Thoughts?

Keeps our mind and bodies:

- Healthier
- o Calmer

Gives us a greater self confidence

Allows us to get along better with others

Shows others you can keep it together when under pressure

Think more clearly

Offers an opportunity to respond instead of react

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