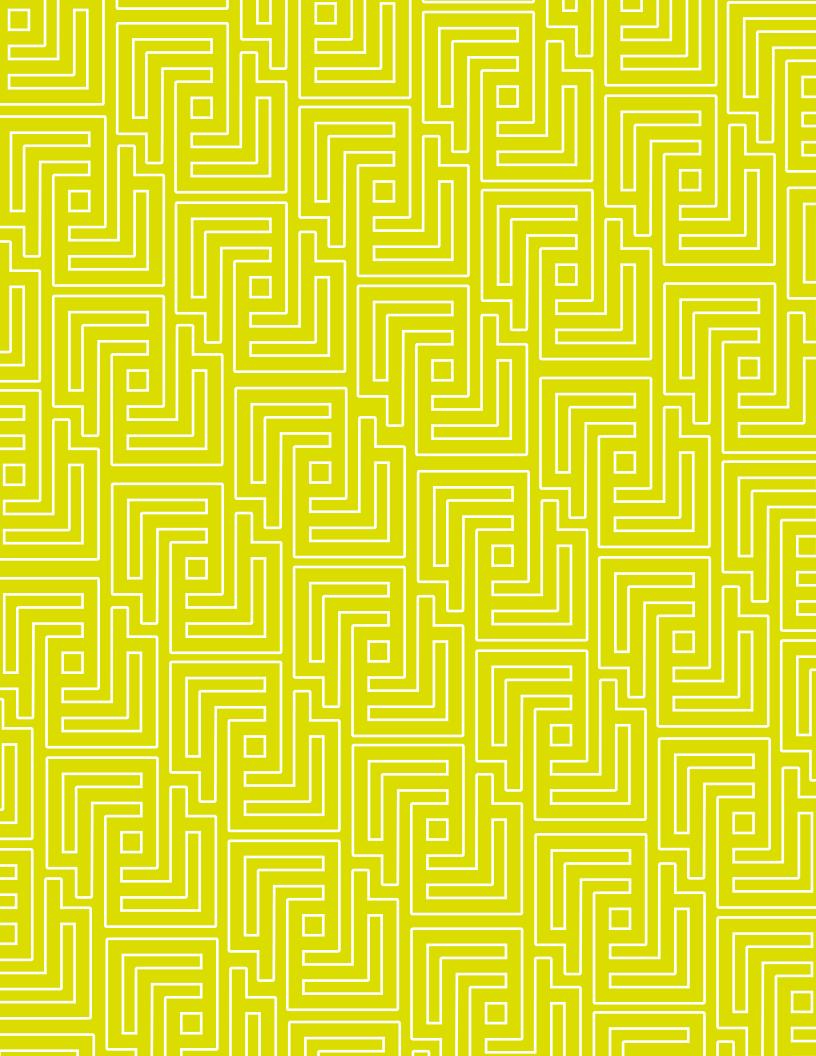
POLL PAD | training guide

THE STATE OF GEORGIA







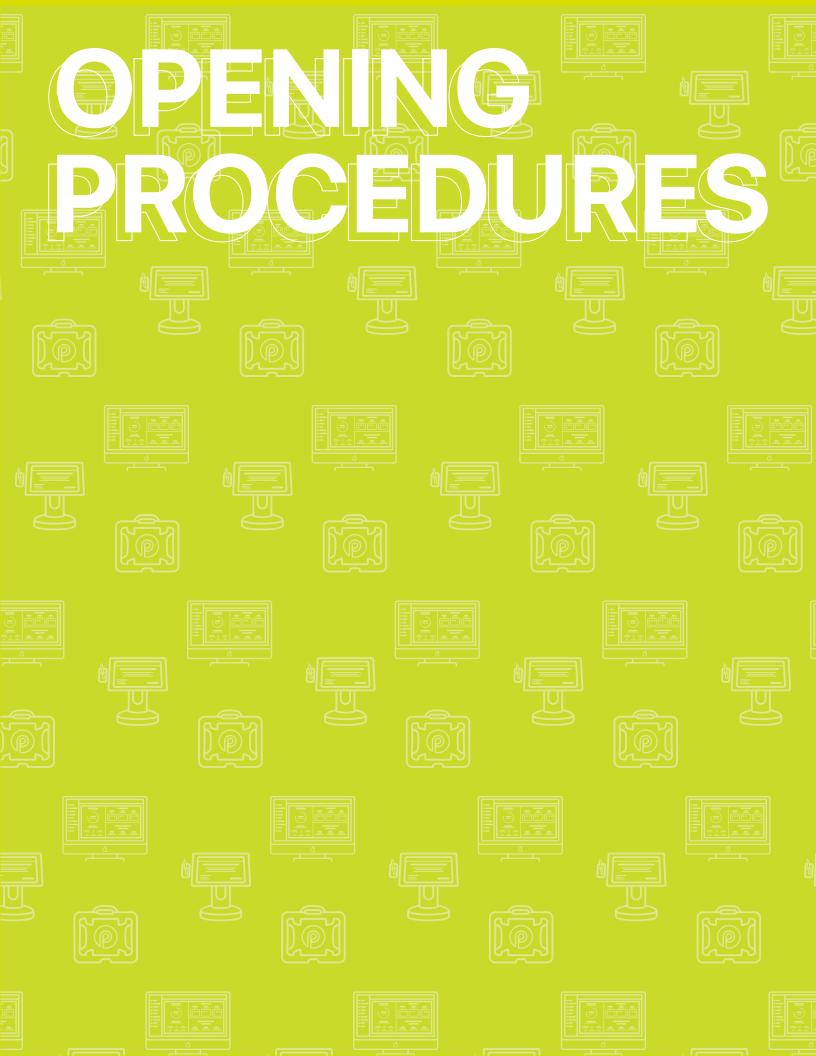




Georgia | Poll Pad Guide

4





OPENING PROCEDURES | POLL PAD SETUP



O STAND ARM

If arm is not already attached to iPad shell, press the buttons on the side of the arm and place in circular opening. Release buttons and rotate the arm until you hear a click.



O CONNECT ARM TO BASE

Take arm and place into Poll Pad Base. Once attached rotate iPad making sure the camera is on top, oriented in a landscape position.

NOTE: Sticker with jurisdiction name and number will be on top.



③ ATTACH PHOTO ID TRAY

Attach the ID tray to the iPad using the mounting clip. Once attached, insert stylus into the holding slot. Adjust the iPad to a suitable angle.

OPENING PROCEDURES | POLL PAD SETUP



O POWER ON POLL PAD

Press the power button on the top left edge of the unit until you see the Apple icon, then release. The iPad will power on, and the Poll Pad application with launch automatically.

NOTE: Poll Pad will power on if connected to AC power



O INSERT ENCODER

Insert the encoder into the lightning port, located near the home button.

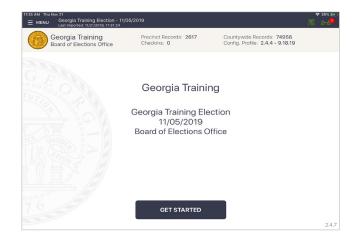
Touch the application icon at the bottom of the screen.



O PLUG ENCODER INTO POWER

Plug the micro USB into the encoder, then plug the power adapter into an outlet.

OPENING PROCEDURES | POLL PAD SETUP



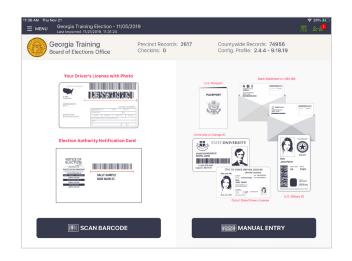
O HOME SCREEN CHECKLIST

- Name of Jurisdiction
- Election Name and Date
- Polling Place Location is Correct (Most Important)
- Check-in Count = 0
- Battery Life is Close to Full (90% or greater)
- Encoder Icon is Green



O GET STARTED

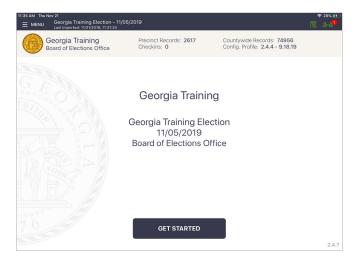
Select **Get Started** on the bottom of the home screen.



O READY TO PROCESS VOTERS

You are now ready to begin processing voters.

OPENING PROCEDURES | POLL PAD ICONS



MULTI-PEER ICONS & COLORS



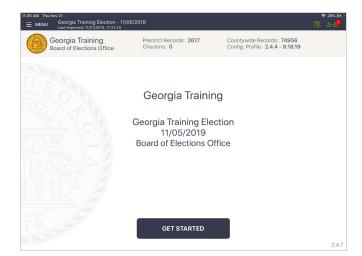
Poll Pad is currently connected and synchronizing with the other precinct Poll Pads.



The number inside of the blue circle indicates the number of precinct units the Poll Pad is connected to.



The Poll Pad is currently disconnected and not synchronizing with the other precinct Poll Pads. Contact Election Authority.



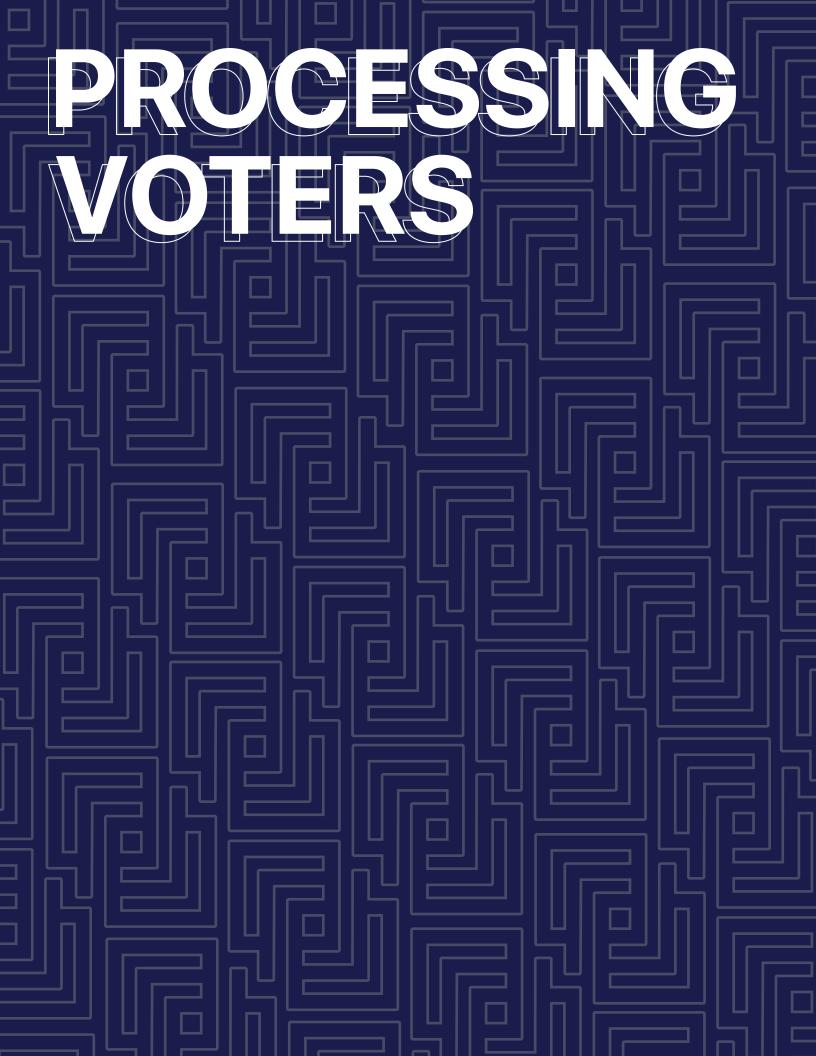
ENCODER ICONS & COLORS



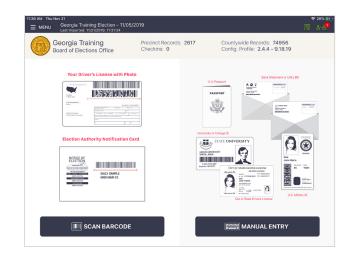
Encoder is active and able to program cards.



Encoder is not active. Remove and reinsert encoder.



PROCESSING VOTERS | SEARCH BY SCAN BARCODE



O SCAN ID METHOD

Ask the voter to provide an acceptable form of ID. After verifying the voter's ID is valid, start the check-in process by touching **Scan Barcode**.



O SCAN VOTER'S ID

A live image of the Photo ID Tray displays on screen. Place his or her photo ID (with the barcode facing the camera) onto the ID Tray.

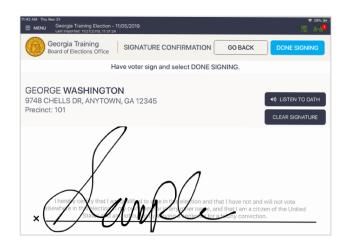
NOTE: If the camera is unable to scan the voter's photo ID or if the ID is not placed onto the holder within five seconds, the Poll Pad will display "Barcode Not Found." If this occurs find the voter using the manual search method.



O VOTER CONFIRMATION

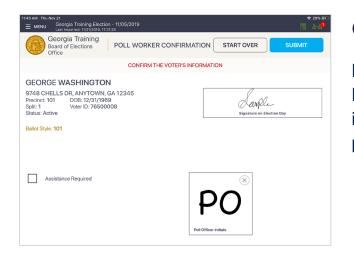
Screen displays voter's information. Verify information, if all is correct press **ACCEPT**.

PROCESSING VOTERS | SEARCH BY SCAN BARCODE



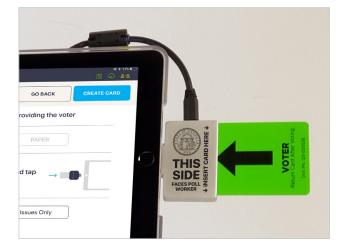
O VOTER SIGNATURE

Rotate the Poll Pad to the voter to complete their oath and capture signature. Once complete, rotate back and press **DONE SIGNING**.



O POLL WORKER CONFIRMATION

Poll worker confirmation page will appear. Poll worker to verify and confirm all information is correct. If correct, initial in provided field and press **SUBMIT**.

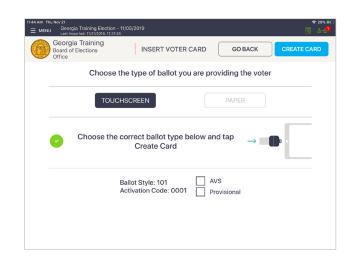


O INSERT ENCODER CARD

Locate encoder card.

Insert card into encoder. Ensure card is inserted in the correct direction.

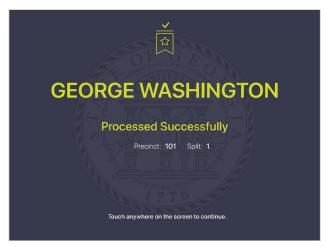
PROCESSING VOTERS | SEARCH BY SCAN BARCODE



O CREATE CARD

Select **TOUCHSCREEN** and press **CREATE CARD**.

NOTE: If voter needs an Audio Visual ballot, select **AVS**, then press **CREATE CARD**.

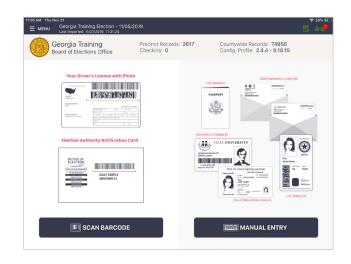


O CREATE CARD

The screen will read "Processed Successfully".

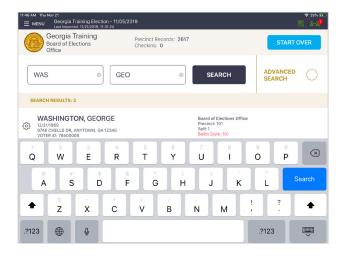
Remove the card from reader and hand card to voter.

PROCESSING VOTERS | SEARCH BY MANUAL ENTRY



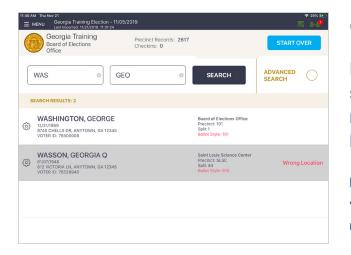
O MANUAL SEARCH BY NAME

Press **Manual Entry** to locate the voter by using his or her first and last name.



O ENTER VOTER'S NAME

Use the on-screen keyboard to enter the first three (3) letters of the voters last and first name, then press **SEARCH**.

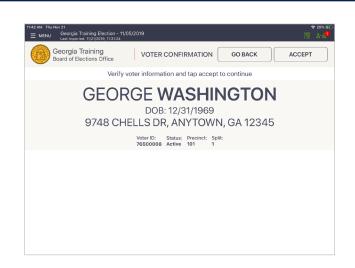


O SELECT VOTER'S RECORD

Records matching the search criteria display on screen. Locate the voter's record and verify it does not contain any exceptions, then select the voter by touching his or her record.

NOTE: Search results show both in-precinct and out of precinct voters. Out of precinct voters display in gray with an indicator that reads "Wrong Location."

PROCESSING VOTERS | SEARCH BY MANUAL ENTRY



O VOTER CONFIRMATION

Screen displays voter's information. Verify information, if all is correct press **ACCEPT**.



O VOTER SIGNATURE

Rotate the Poll Pad to the voter to complete their oath and capture signature. Once complete, rotate back and press **DONE SIGNING**.

11:43 AM Thu Nov 21 ≡ MENU Georgia Training Election - 11/05/2019 Last Imported: 11/21/2019, 11:31:24	\$ 29% ₪⊃ ∭ &-8 <mark>1</mark>
Georgia Training Board of Elections Office POLL WORKER CONFIRM	MATION START OVER SUBMIT
CONFIRM THE VOTER'S	INFORMATION
GEORGE WASHINGTON 9748 CHELLS DR, ANYTOWN, GA 12345 Precinct: 10 0054:123/100 Split: 1 Voter ID: 76500008 Status: Active Ballot Style: 101	Jan Lu Signature en Election Day
Assistance Required	Reference initials

O POLL WORKER CONFIRMATION

Poll worker confirmation screen will appear. Poll worker to verify and confirm all information is correct. If correct, press **SUBMIT**.

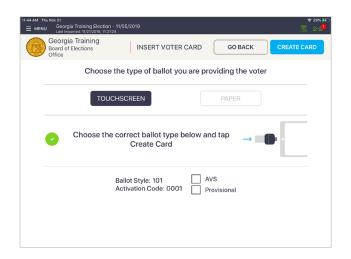
PROCESSING VOTERS | SEARCH BY MANUAL ENTRY



O INSERT ENCODER CARD

Locate encoder card.

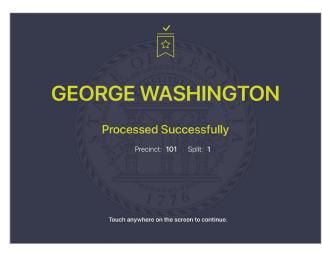
Insert card into encoder. Ensure card is inserted in the correct direction.



O CREATE CARD

Select **TOUCHSCREEN** and press **CREATE CARD**.

NOTE: If voter needs an Audio Visual ballot, select **AVS**, then press **CREATE CARD**.

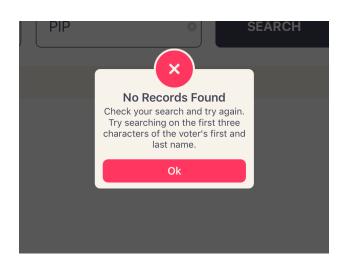


O CREATE CARD

The screen will read "Processed Successfully".

Remove the card from reader and hand card to voter.

PROCESSING VOTERS | ADVANCED SEARCH



O VOTER NOT FOUND

If Scan Barcode and Manual Entry have been used to find a voter, and he or she is still not found, a pop-up will appear reading, **No Records Found**. Press **OK** to go back to Voter Lookup.

E MENU		noff - Election Day 20, 20:06:24	(Training) - 08/11/2020			?® 81% ∰) ∭ <mark>!</mark> -2
	State of Georgia (Training) County School		Precinct Records: 2614 Checkins: 0			START OVER
Last N	lame	F	irst Name		Search	ADVANCED OPTIONS
DOB	ADDRESS	VOTER ID	LOCATION CODE	STATUS	RESET	SCAN BARCODE

O ADVANCED SEARCH

Once back on the Voter Lookup Screen, press **ADVANCED OPTIONS**.

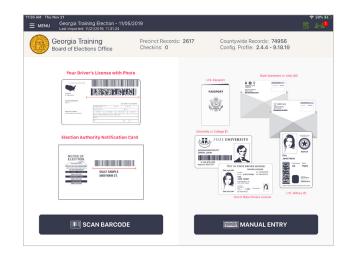
NOTE: Clear name fields by pressing X in first and last name boxes before searching or by pressing Reset in the middle bar.

9:19 PM Thu Jul 16	off - Election Day , 20:06:24	(Training) - 08/11/2020			≈ ® 81%®® ∭ 9-2
State of Georgia (Training) County School		recinct Records: 2614 heckins: 0			START OVER
Last Name	Fi	rst Name		Search	ADVANCED OPTIONS
DOB ADDRESS	VOTER ID	LOCATION CODE	STATUS	RESET	SCAN BARCODE
1 T	1 I	T	T		

O SEARCH BY:

Lookup voter by using **DATE OF BIRTH (DOB)**, **ADDRESS, VOTER ID**, etc., press **DONE** then **SEARCH**. If voter is found using Advanced Search, follow same protocol as scan barcode/ manual entry to process voter.

PROCESSING VOTERS | ABSENTEE ISSUED



O LOOK UP VOTER

Lookup the voter's record by Manual Entry or Scan Barcode.

8:21 PM Thu Jul 16	Day (Training) - 08/11/2020		≈ © 75% ₪) ∭ <mark>1</mark> 2
State of Georgia (Training) County School	Precinct Records: 2614 Checkins: 0		START OVER
ADA	JOH	Search	ADVANCED OPTIONS
SEARCH RESULTS: 1			
ADAMS, JOHN 10/30/1905 9540 MANGANESE DR, ANYTOWN, GA 12345 VOTER ID: 76500011	Absentee Issued	County School Precinct: 101 Combo 1	

O LOCATE VOTER'S RECORD

Records matching the search criteria display on screen. You'll notice the voter's record contains a status that reads "Absentee Issued." Press voter record.

Absentee Issued

8:22 PM Thu Jul 16	≈ © 75% ⊪⊙ ∭ <mark>9</mark> 2
State of Georgia (Training) County School	GO BACK
Absentee Ballot Issued	
ADAMS, JOHN 10/30/1905 9540 MANGANESE DR, ANYTOWN, GA 12345 Precinct 101, Combo 1 Warning - Voter has already been issued an absentee ballot (either in-person or by mail) and cannot vote a regular ballot unless: - The voter surrenders the ballot; or - A registrar has confirmed the issued ballot has not been voted, the issued ballot is cancelled by the registrar, and the voter completes the appropriate form. Once the absentee ballot has been cancelled, press	DOCUMENTATION PROVIDED CLOSE

O FOLLOW PROMPT

Confirm that the voter has either surrendered the ballot or that the registrar has confirmed the issued ballot has not been voted. To allow the voter to vote, select **Documentation Provided** and process the voter as a new voter.

If voter does not surrender their absentee ballot or the registrar has informed you that the issued ballot has been voted, press **CLOSE**.

PROCESSING VOTERS | ABSENTEE RECEIVED



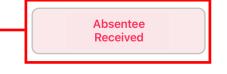
O LOOK UP VOTER

Lookup the voter's record by Manual Entry or Scan Barcode.

	State of Georgia (Training) County School	Precinct I Checkins	Records: 2614 : 0			START OVER
N		JAM		0	Search	ADVANCED OPTIONS
S	EARCH RESULTS: 4					
ŝ	MONROE, JAMES 04/28/1908 - Nonpartisan 9630 CHELLS DR, ANYTOWN, GA 12345 VOTER ID: 76500014		Absentee Received	County School Precinct: 101 Combo 1		
63	MONDRAGON, JAMAL 02/11/1936 2359 JACKHAMMER PL, ANYTOWN, GA 1234 VOTER ID: 76570522			Scottrade Center Precinct: SC Combo 3		Wrong Location
(j)	MONROE, JAMES 05/25/1962 1261 NOWHERE PKY APT A, ANYTOWN, GA 12 VOTER ID: 76501045	345		Saint Louis Zoo Precinct: SLZ Combo 3		Wrong Location

O LOCATE VOTER'S RECORD

Records matching the search criteria display on screen. You'll notice the voter's record contains a status that reads "Absentee Received." Press voter record.



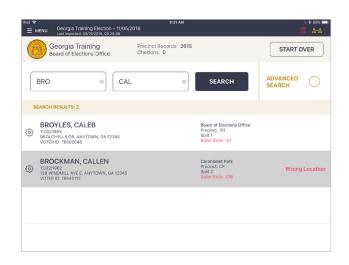
Bit Wall Central Primary Runoff - Election Day (Training) - 08/11/2020 Image: Strate of Ceorgia Co Back Control Primary School Co Back Variang - Voter has returned their absentee ballot by mail and cannot vote a regular ballot. Control Primary School The voter may ONLY cast a PROVISIONAL ballot. Contact the Election Office for additional assistance. Contact the School Primary Schoo

O FOLLOW PROMPT

Voter has returned their absentee ballot by mail and cannot vote a regular ballot.

The voter may **ONLY** cast a **PROVISIONAL** ballot. Contact the Election Office for additional assistance.

PROCESSING VOTERS | **PENDING**



O LOOK UP VOTER

Lookup the voter's record by Manual Entry or Scan Barcode. Press voter record.

IPad ♥ 9:31 AM ■ MENU Georgia Training Election - 11/05/2019 Last Imported 09/19/2019, 09:28:49	<\$89% ■) ₩ &~&
Georgia Training Board of Elections Office	GO BACK
First Time Registrant	
Voter is a first time registrant whose application has not been fully verified. Voter must show an acceptable form of ID before voting. If no acceptable ID is provided send the voter to the Provisional station.	ID PROVIDED NO ID PROVIDED

Ø FIRST TIME REGISTRANT

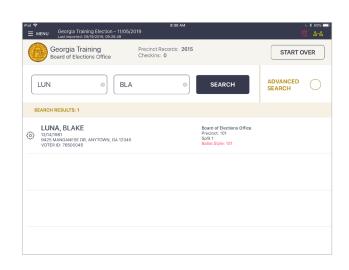
Read prompt in its entirety. If voter provides an acceptable form of ID, press **ID PROVIDED**. If they are unable or unwilling to provide ID, select **NO ID PROVIDED** and direct voter to provisional station.



O VOTER CONFIRMATION

Screen displays voter's information. Verify information, if all is correct press **ACCEPT** and complete check-in process.

PROCESSING VOTERS | POTENTIAL NON-CITIZEN



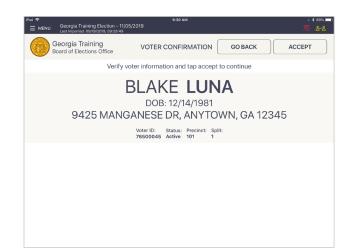
O LOOK UP VOTER

Lookup the voter's record by Manual Entry or Scan Barcode. Press voter record.

12:35 PM Tue Jul 21 MENU General Primary Runoff - Election Day (Training) - 08/11/2020 Last Imported: 07/16/2020, 20:06/24	© 57% ■⊃ 711 &&
State of Georgia (Training) County School	GO BACK
Potiential Non-Citizen	
LUNA, BLAKE 12/14/1981 9425 MANGANESE DR, ANYTOWN, GA 12345 Precinct 101, Combo 1 Voter has been flagged in the Voter Registration System as a possible Non-Citizen. If the voter can provide proof of citizenship press DOCUMENTATION PROVIDED and issue a regular ballot. Fill out a form documenting the proof of citizenship provided so that the citizenship status can be updated by the registrars. If the voter cannot produce the documentation, the poll official should close out the search and send the voter to the Provisional Ballot station and issue the Voter a Challenged Ballot. Contact the County Registrar for individual's current status.	DOCUMENTATION PROVIDED CLOSE

O POTENTIAL NON-CITIZEN

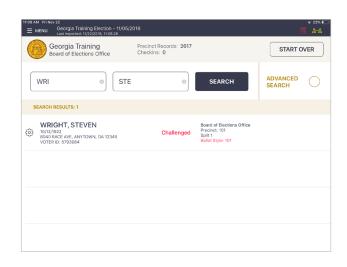
Read prompt in its entirety. If directed by County Registrar, press **DOCUMENTATION PROVIDED**. Otherwise, press **CLOSE** and issue the voter a challenged ballot.



O VOTER CONFIRMATION

If the voter's status has been updated, screen will displays voter's information. Verify information, if all is correct press **ACCEPT** and complete check-in process.

PROCESSING VOTERS | CHALLENGED STATUS



O LOOK UP VOTER

Lookup the voter's record by Manual Entry or Scan Barcode. Press voter record.

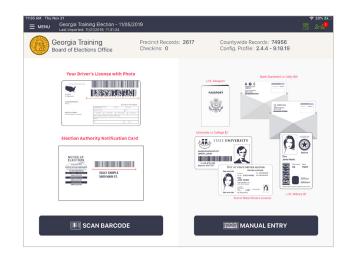
2:37 PM Tue Jul 21 Ξ MENU General Primary Runoff - Election Day (Training) - 08/11/2020 Last Imported: 07/6/2020, 20:06:24	© 57% ∎.) ∭ &8
State of Georgia (Training) County School	GO BACK
This Voter is in a Challenged status	
WRIGHT, STEVEN 10/12/1922 10/12/1922 10/12/09 CHELLS DR, ANYTOWN, GA 12345 10/12 Combo 1 This voter is in a challenged status. If the voter provides the needed documentation, press DOCUMENTATION PROVIDED and process the voter as a regular voter. Otherwise, CLOSE, the search and send the voter to the Provisional Ballot station. Contact the Board of Elections to verify this information and further instructions.	DOCUMENTATION PROVIDED CLOSE

O CHALLENGED STATUS

Read prompt in its entirety. If directed by County Registrar, press **DOCUMENTATION PROVIDED**.

Otherwise, press **CLOSE** and issue the voter a challenged ballot.

PROCESSING VOTERS | ADVANCE IN-PERSON VOTER



O LOOK UP VOTER

Lookup the voter's record by Manual Entry or Scan Barcode.

8:23 PM Thu Jul 16	n Day (Training) - 08/11/2020		≈ © 75%. ∭ <mark>1</mark> 88
State of Georgia (Training) County School	Precinct Records: 2614 Checkins: 0		START OVER
HAR ©	WIL	© Sear	ch ADVANCED OPTIONS
SEARCH RESULTS: 1			
HARRISON, WILLIAM HENR 02/09/1903 - Republican 9704 CHELLS DR, ANYTOWN, GA 12345 VOTER ID: 76500019	Y Advance In-Person	County School Precinct: 101 Combo 1	

O LOCATE VOTER'S RECORD

Records matching the search criteria display on screen. You'll notice the voter's record contains a status that reads "Absentee Received." Press voter record.



23 PM Thu Jul 16 ≡ MENU General Primary Runoff - Election Day (Training) - 08/11/2020 Last Imported: 07/16/2020, 20:06:24	≈ © 75% ∞) ∭ <mark>9</mark> -2
State of Georgia (Training) _{County School}	GO BACK
Advance In-Person Voter	
HARRISON, WILLIAM HENRY 02/09/1903 - REPUBLICAN RUNOFF 9704 CHELLS DR, ANYTOWN, GA 12345 Precinct 101, Combo 1 Warning - Voter has already voted during Advance In-Person Voting and cannot vote a regular ballot.	CLOSE

O FOLLOW PROMPT

Voter has already voted during Advance In-Person Voting and cannot vote a regular ballot.

The voter may **ONLY** cast a **PROVISIONAL** ballot. Contact the Election Office for additional assistance.

PROCESSING VOTERS | NO BALLOT AVAILABLE



O LOOK UP VOTER

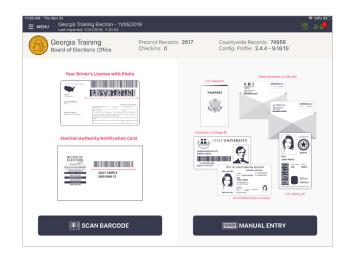
Lookup the voter's record by Manual Entry or Scan Barcode.

8:24 PM Thu Jul 16 E MENU General Primary Runoff - Election Day (Training) - 08/11/2020 Last Imported: 07/16/2020, 20 06:24	≈ © 75% ■) ∭ <mark>2</mark> -2
State of Georgia (Training) County School	GO BACK
No Ballot Available	
NIX, ERICA 01/21/1998 - REPUBLICAN RUNOFF 6509 WRIGHT AVE, ANYTOWN, GA 12345 Precinct 101, Combo 3 This voter does not have a ballot available in this runoff election. Contact the Election Office for additional assistance.	CLOSE

Ø FOLLOW PROMPT

This voter does not have a ballot available in this runoff election. Contact the Election Office for additional assistance.

PROCESSING VOTERS | POTENTIAL FELONY SENTENCE



O LOOK UP VOTER

Lookup the voter's record by Manual Entry or Scan Barcode.

8-23 PM Thu Jul 16 — MENUL General Primary Runoff - Election Day (Training) - 08/11/2020	≉ © 75% ∰)
Last Imported: 07/16/2020, 20:06:24	<u>∭</u> <mark>8</mark> -2
State of Georgia (Training) county School	GO BACK
Potential Felony Sentence	
BLANK, LEXI 12/29/1994 6812 CHICORY LN, ANYTOWN, GA 12345 Precinct 101, Combo 3 Voter has been flagged in the Voter Registration System as currently serving a felony sentence, which includes probation and parole. Privately inform the voter of their eligibility issue. If the voter knows they are not currently serving a felony sentence, including probation or parole, they can sign an affidavit affirming their eligibility and be allowed to vote a regular ballot. If the voter signs the affidavit, press DOCUMENTATION PROVIDED and issue a regular ballot. If the voter refuses to sign the affidavit, but still insists on voting, the poll official should close out the search and send the voter to the Provisional Ballot Station and issue a Challenced Ballot. Contact the County Registrar for	DOCUMENTATION PROVIDED CLOSE

Ø FOLLOW PROMPT

Read prompt in its entirety. If the voter signs the affidavit, press **DOCUMENTATION PROVIDED** and issue a regular ballot. If the voter refuses to sign the affidavit, but still insists on voting, the poll official should close out the search and send the voter to the Provisional Ballot Station and issue a Challenged Ballot. Contact the County Registrar for individual's current status.

PROCESSING VOTERS | VOTER REQUIRES ASSISTANCE

11:52 AM Thu Nov 21 Georgia Training Election - 11/05/2019 Last Imported: 11/21/2019, 11:31:24	ົ ♥ 29% 10
Georgia Training Board of Elections Office POLL WORKER CONFIRM/	ATION START OVER SUBMIT
CONFIRM THE VOTER'S IN	FORMATION
ABRAHAM LINCOLN 9852 CRABAPPLE AVE, ANYTOWN, GA 12345 Predict: 101 DOB: 02/12/1909 Split: 1 Status: Active Ballot Style: 101	Semple- Signature en Election Day
✓ Assistance Required	POL Officer killals

O VOTER ASSISTANCE

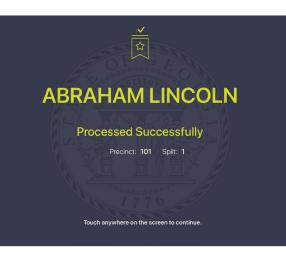
If a voter requires assistance, an Assistance Required box is found on the Poll Worker Confirmation page. Poll worker checks Assistance Required box.





O ASSISTANT SIGNATURE

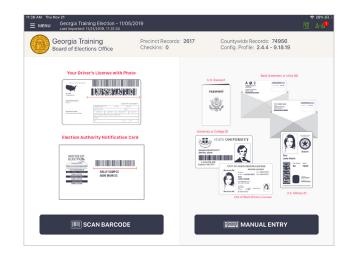
A pop-up will instruct the assistant to sign in the box below. Once signed poll worker presses **CONTINUE**. Poll worker then verifies voter's information and ballot style. If all is correct, press **SUBMIT**.



O PROCESSED VOTER

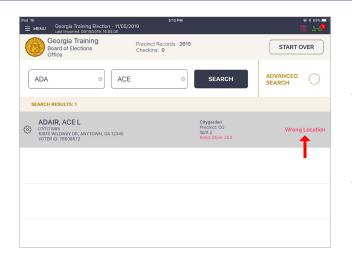
Good Job! You successfully processed the voter. Follow polling place protocol to direct voter to next polling station.

PROCESSING VOTERS | WRONG LOCATION



O LOOKUP VOTER

Lookup the voter's record using either Scan Barcode or Manual Entry instructions.



O LOCATE VOTER'S RECORD

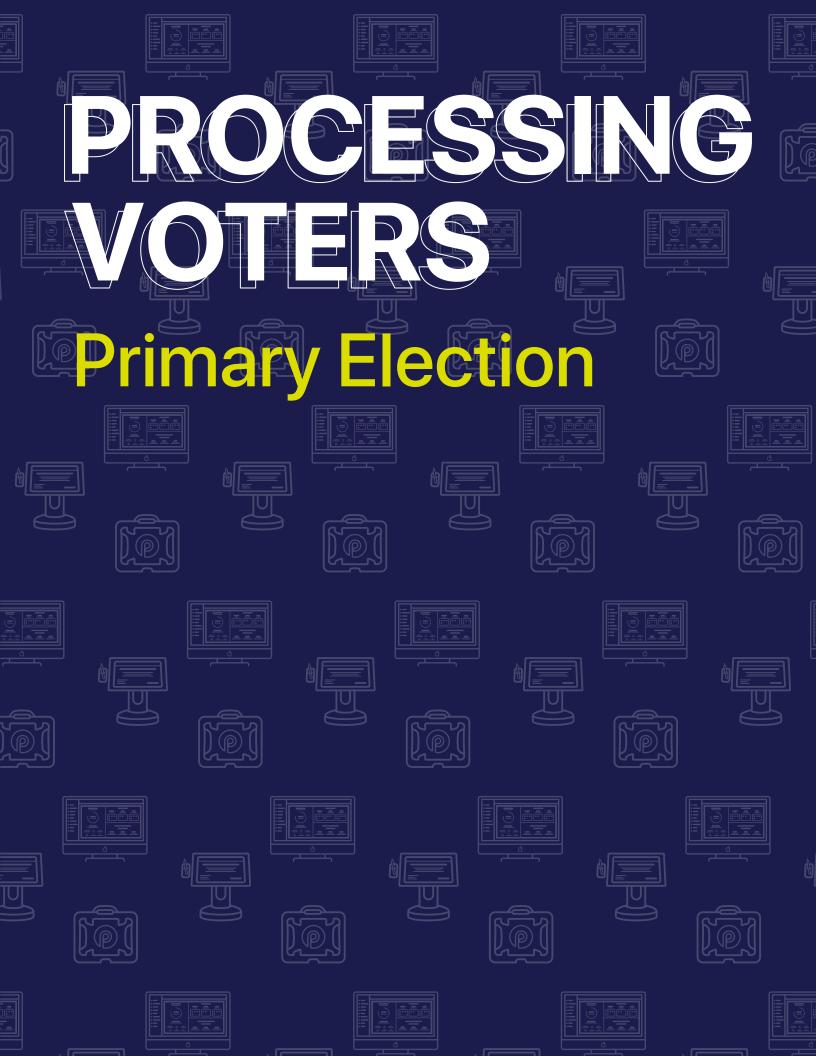
If the voter is at the wrong polling location, their record will be highlighted in gray and contain a status that reads "Wrong Location."

If the voter's address is correct, direct the voter to the listed Polling Place/Precinct. Otherwise, follow your county's procedure to process the voter with an address change.

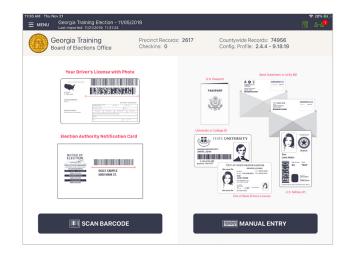
12:37 PM Thu Nev 21	J5/2019	≎ 37% ∎€) ∭ 2 <mark>⊱1</mark>												
Georgia Training Board of Elections Office	Wrong Location	START OVER												
GEC	GEORGIA WASSON is in the Wrong Location													
Saint Louis Science Center														
"5050 Oakland Avenue St. Louis MO 63110" Precinct: SLSC, Split: 44														
Map not available.														

O PROVIDE DIRECTIONS

A pop-up will appear reading, "(Voter's Name) is in the Wrong Location." Correct polling location name and address will be provided. Direct voter to correct polling location. Press **START OVER**.

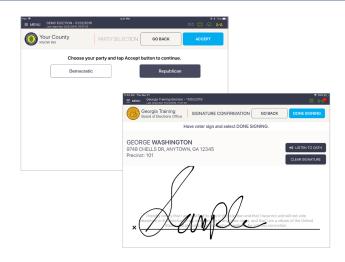


PROCESSING VOTERS | PRIMARY ELECTION



O LOOKUP VOTER

Lookup the voter's record using either Scan Barcode or Manual Entry instructions.



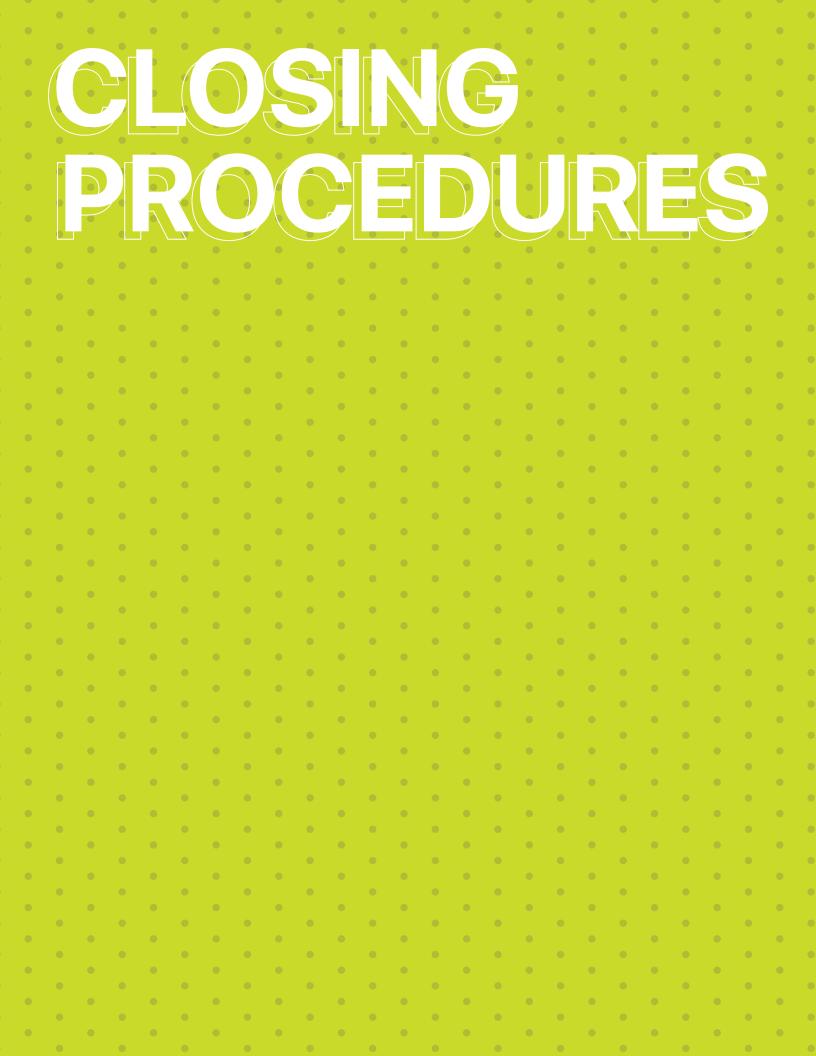
O PARTY SELECTION

Rotate screen to voter for party selection. Once party has been selected, have voter tap **ACCEPT**. Voter to verify information and sign. Once completed, poll worker rotates screen and taps **DONE SIGNING**.

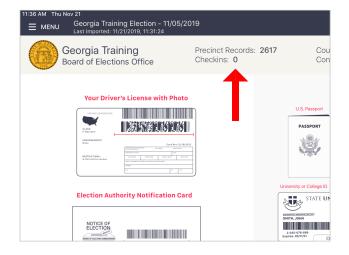
11:43 AM Thu Nov 21 MENU Georgia Training Election Last Imported: 11/21/2019, 113	n - 11/05/2019 ^{31:24}		≈ 29% ₽⊃) ∭ &⊱ <mark>1</mark>
Georgia Training Board of Elections Office	POLL WORKER CONFIRMA	TION START OVER	SUBMIT
	CONFIRM THE VOTER'S INFO	ORMATION	
GEORGE WASHINGTON 9748 CHELLS DR, ANYTOWN, Precinct: 101 DOB: 12/31/196 55/lt: 1 Status: Active Ballot Style: 101	GA 12345 9	Signature en Election Do	Ŋ
Assistance Required	p	PO el Officer initials	

O CONFIRMATION SCREEN

Poll worker to confirm information is correct. Once confirmed, press **SUBMIT** and create card using regular procedures.



CLOSING PROCEDURES | SUMMARY REPORT



O POLL PAD RECAP SHEET

Record voter check-in information on Poll Pad Recap Sheet.

NOTE: Check-in number will need to be recorded off of each Poll Pad.



O SUMMARY REPORT

Select ONE Poll Pad to pull the summary report

- Select Menu
- **2** Select Summary Report

NOTE: The Summary Report may take several minutes to complete processing.

CLOSING PROCEDURES | SECURE POLL PAD SUPPLIES



O PACK POLL PAD CASE

Disassemble the Poll Pad and return the supplies to the Poll Pad Case. Close the lid and secure.

- Green Case
- Poll Pad & Stand Arm
- OII Pad Base
- Power Cube and Cord
- (2) Stylus
- O Photo ID Tray
- iPad Screen Cloth
- 8 Encoder

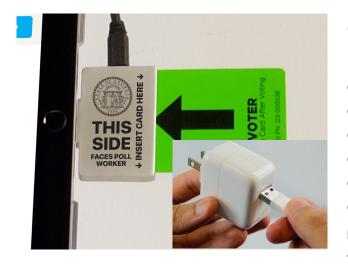


O RETURN SUPPLIES

Return Poll Pad Case to the Election's office on election night, along with other precinct supplies.

NOTE: To ensure accuracy, remember to place the Poll Pad supplies in the appropriate case/tote.

HELP DESK



CHARGING POLL PAD WITH ENCODER

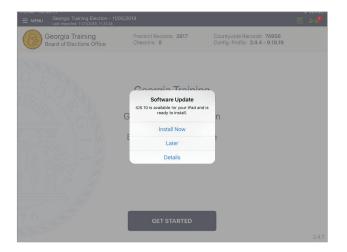
- Plug USB end of power cable into power cube.
- Plug power cube into an AC wall outlet.
- OPlug power cable into Micro USB port on the encoder.
- Wait about five minutes for the Poll Pad to charge.
- Once there is sufficient power, Poll Pad will auto power on.
- 6 Resume normal operations.

NOTE: To confirm your unit is charging, verify battery icon is green and lightning bolt is displayed.



OPENING POLL PAD

If application does not automatically launch when powered on, touch the Poll Pad App at the bottom of the Home Screen.
Verify the homepage displays on screen.



iOS SOFTWARE UPDATE

DO NOT perform a software update on the Poll Pad. In the unlikely event that an iOS update prompt displays on the device, perform the following steps:

- Touch Later from the list of on screen options.
- **2** Press the Home button and verify Poll Pad app remains open.

HELP DESK

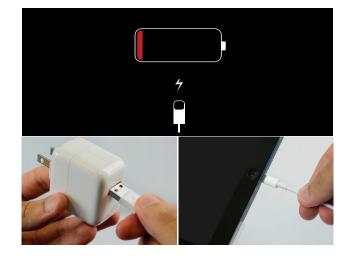


POLL PAD SCREEN IS UNRESPONSIVE

• Unplug unit from power source (electrical outlet, battery, etc.).

If the Poll Pad screen is unresponsive, perform the following steps:

- 2 Hold down the Power and Home buttons simultaneously.
- **③** Release both buttons once the Apple logo displays on screen.
- After application launches, return to previous activity.



CHARGING POLL PAD IF BATTERY IS DEAD

If the Poll Pad battery is dead, the Poll Pad should not be charged with the encoder inserted.

- Plug USB end of lightning cable into power cube.
- 2 Plug power cube into an AC wall outlet.
- Plug lightning cable into lightning connector on Poll Pad.
- **4** Wait about five minutes for the Poll Pad to charge.
- Once there is sufficient power, Poll Pad will auto power on.

• Reinsert encoder and power cord and resume normal operations.

NOTE: To confirm your unit is charging, verify battery icon is green and lightning bolt is displayed.

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